# NOTICE TO THE PUBLIC

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Plumer Water Company (PWSID# PA6610011)

#### FAILURE OF A DISINFECTION PROCESS

### **BOIL YOUR WATER BEFORE CONSUMPTION**

HIERVAN EL AGUA ANTES DE USARLA.

ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

Aqua Pennsylvania, Inc. (Aqua) has issued a continuation of the boil water advisory that was already in effect for the Plumer Water Company water system. Customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted. There is an increased chance that the water may contain disease-causing organisms.

#### What should I do?

- DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.
- These symptoms above are not caused only by organisms in drinking water. If you experience any of these
  symptoms and they persist, you may want to seek medical advice. Guardians of infants and young children and
  people at increased risk, such as pregnant women, some of the elderly and people with severely compromised
  immune systems, should seek advice from their health care advisors about drinking this water.

### What happened? What is being done? When will the problem be corrected?

On October 31st, 2024, the Pennsylvania Public Utility Commission appointed Aqua as the receiver of this water system. Aqua has now taken over the operations to provide water service to the Plumer Water Company customers. You will be notified when it's no longer necessary to boil your water. If you have any questions or wish to discuss further, please contact Aqua's customer service at **1.877.987.2782.** 

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Boil Water Advisory response information for retail, grocery, and food establishments is available here: <a href="https://www.agriculture.pa.gov/consumer-protection/FoodSafety/Pages/Emergency-Response.aspx">https://www.agriculture.pa.gov/consumer-protection/FoodSafety/Pages/Emergency-Response.aspx</a>

For more information, please contact:

Responsible Person Zach Martin, Area Manager	System Name Plumer Water Company	Address (Street) 665 S. Dock St
<b>Phone Number</b> 877.987.2782	System PWSID# PA6610011	Address (City, State, Zip) Sharon, PA 16146

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

<sup>\*</sup> This notice contains regulatorily required or recommended language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.