

QUA. Locate the Water Master Valve

What is the Water Master Valve?

The water master valve is a crucial component of your property's plumbing system, typically located near your water meter or where the main water line enters your home. It controls the flow of water throughout the property.

Check if Water Master Valve is Turned On or Off

Step 1: Locate the Water Master Valve.

Common locations include:

- Near the water meter
- In the basement or crawlspace
- Where the water supply pipe enters your home
- Near the water heater
- Outside near the foundation of your home

Step 2: Inspect the Water Master Valve Handle.

There are 2 types of water master valves (gate or ball). Determine which one you have based on the images provided:





Step 3: Determine the Open/Close Position and Adjust if Necessary.

If Open, water should be on. if Closed, water should be off.

Gate Valve

- Open: Handle is turned completely to the left
- Closed: Handle is turned completely to the right

Ball Valve

- Open: Lever is parallel to the pipe
- Closed: Lever is perpendicular to the pipe