

R-2018-3001503

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Supplement No. 24
To
Water - Pa. P.U.C. No. 3

VENANGO WATER COMPANY
RATES, RULES AND REGULATIONS GOVERNING
THE PROVISION OF WATER SERVICE
TO THE PUBLIC IN A PORTION OF
SUGARCREEK BOROUGH,
INCLUDING THE VILLAGE OF RENO,
VENANGO COUNTY, PENNSYLVANIA

RECEIVED
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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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OFFICIALLY FILED TARIFF

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NOTICE

THIS TARIFF MAKES INCREASES IN EXISTING RATES

Venango Water Company

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LIST OF CHANGES

INCREASES

Rates to all Domestic, Commercial, Industrial, Public and Private
Fire Protection water service customers have been increased.

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SCHEDULE OF RATES AND CHARGES

Rates for Metered Service

Service Charge: (I)

Each customer will be assessed a monthly service charge based upon the size of the customer's meter as follows:

<u>Meter Size</u>	<u>Customer Charge</u>	<u>Per Month</u>
5/8 inch		\$22.66
3/4 inch		\$33.99
1 inch		\$56.64
2 inch		\$181.24

The service charges are fixed charges that will be billed to each customer for each meter. In addition to the service charge, each customer will be billed for the water used at each meter in accordance with the consumption charges shown below.

Consumption Charge: (I)

Rate per 100 Cubic Feet, per month	\$4.99
Rate per 1000 Gallons, per month	\$6.68

Special Provision:

Where water service is furnished through a single meter to more than one service unit (fixed or mobile) the service charge for such meter will be the greater of the rate set forth above or the sum produced by multiplying the service charge for a 5/8" meter by the number of service units over one unit and multiplying such amount by 50% and adding the charge for the one unit. In addition to this service charge, billing for water used will be in accordance with the consumption charges shown above.

(I) Indicates Increase

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Venango Water Company

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To
Tariff Water - Pa. P.U.C. No. 3
Fifteenth Revised Page No. 5
Cancelling
Fourteenth Revised Page No. 5

SCHEDULE OF RATES

Private Fire Protection (I)

Village of Reno Service Area Only

Application

To all customers having private fire protection installations.

Rates

Sprinkler Fire Protection	Each Sprinkler Head \$0.37 per month (I)
Private Fire Protection Hydrant	Each Fire Hydrant \$33.66 per month * (I)

* The cost of private fire protection - hydrant will be prorated among customers in the service area to which such private fire protection service is furnished in the proportion that the square feet of each customer furnished such service bears to the total number of square feet in the area of protection, provided, however, that the minimum charge per customer shall be \$18.68 per month. (I)

(I) Indicates Increase

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RULES AND REGULATIONS

Sec. 1 - Definition of Terms

- Applicant: An individual or agency applying for water service.
- Commercial Service: Provision of water to premises where the customer is engaged in trade.
- Commission: Pennsylvania Public Utility Commission.
- Customer: An individual or agency contracting for a (C) supply of water to one or more service units.
- Date of Presentation: The date upon which a bill or notice is mailed, as evidenced by postmark, or delivered personally to the customer.
- Domestic Service: Provision of water for household residential purposes.
- Fire Protection Service: Provision of water for public and private fire protection.
- Flat rate: A fixed periodic charge for an unmetered service.
- Flat Rate Service: Provision of water in unmeasured quantities.
- Industrial Service: Provision of water to a customer for use in manufacturing or processing activities.
- Irrigation Service: Provision of water for commercial agricultural, floricultural, or horticultural use.



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Sec. 1 - Definition of Terms, cont.

- Main Extension: Extension of distributions pipelines, exclusive of service connections, beyond existing facilities.
- Mains: Distribution pipelines located in streets, highways, public ways, alleys, or private rights of way which are used to carry water to serve the general public.
- Meter Rate Service: Provision of water in measured quantities.
- Municipal or Public Use: Provision of water to a municipality or other public body for other than fire protection purposes.
- Premises: The integral property or area, including improvements thereon, to which water service is or will be provided.
- Service Line, Customer's: The connecting facilities from the utility's curb stop and curb box to a point of consumption.
- Service Line Utility's: The connecting facilities between the utility's distribution main and the customer's service line, in general consisting of a valve or corporation stop at the main, piping therefrom to the street curb line, terminating with a curb stop and curb box.

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RULES AND REGULATIONS

Sec. 1 - Definition of Terms, cont.

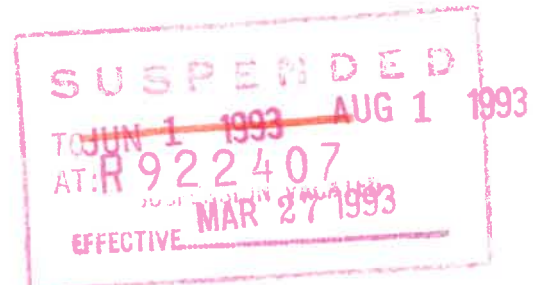
Service Unit: Classified as one of the following: (C)

- (a) A building under one roof and occupied as one residence or business; or
- (b) A combination of buildings in one enclosure and occupied by one family or business; or
- (c) One side of a double house having a solid vertical partition wall and occupied by one family or business; or
- (d) One side or part of a house occupied by more than one family or business, even though the closet and other fixtures be used in common; or
- (e) Each apartment, office, or suite of offices located in a building having several such apartments, offices or suites of offices and using a common hall and/or one or more means of entrance.

Tariff Schedules: The entire body of effective rates, charges, rules, and regulations, as set forth herein.

Temporary Service: Provision of service for circuses, bizzarres, fairs, construction work, irrigation of vacant property, and similar uses that because of their nature will not be used steadily or permanently.

Utility: Venango Water Company



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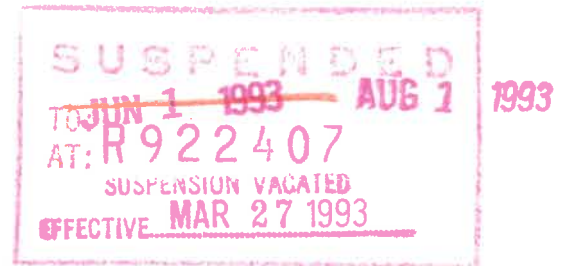
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RULES AND REGULATIONS

Sec. 2 - Service Area

The service area of Venango Water Company includes:

A portion of Sugarcreek Borough, including
the unincorporated Village of Reno, Venango
County.



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RULES AND REGULATIONS

Sec. 3 - Description of Services

A. Supply

The utility will exercise reasonable diligence and care to deliver a continuous and sufficient supply of water to the customer at a proper pressure, and to avoid any shortage or interruption in delivery.

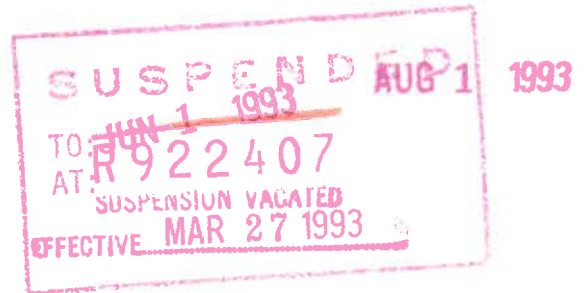
B. Quality

The utility will endeavor to supply a safe and potable water at all times.

C. Classes of Service

Services installed by the utility will be classified as follows:

1. Residential
2. Commercial
3. Industrial
4. Irrigation (Commercial)
5. Public (C)
6. Private Fire Protection
7. Public Fire Protection
8. Temporary



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RULES AND REGULATIONS

Sec. 4 - Service Connections

A. Application for Service Connection

4.1 Any property owner desiring the introduction of a service line from the utility's main to the curb of his or her premises must first make written application on a form furnished by the utility. The application must be signed by the property owner or his duly authorized attorney.

B. Utility's Service Lines

4.2 The utility will, at its own expense, furnish and install a service of such size and at such location as the applicant requests, provided such request is reasonable. The utility's service lines will be maintained at its own expense as an integral part of its distribution system and they will be the property of the utility and under its exclusive control.

4.3 Where the customer requests a service line larger than that deemed necessary by the utility, the utility will install the larger service, provided the customer pays the additional cost for the larger service.

4.4 Any temporary or emergency feature of a service line requested by the customer shall be at the expense of the customer. If the owner of a parcel of ground desires a service line installed to the curb in advance of street improvement and where there is no present demand for a supply of water, such owner shall pay the cost of installing the service line, which cost shall be refunded if and when an application is made and approved for a supply of water through the service line.

4.5 Where more than one customer is now supplied through one service line, a violation of these Rules and Regulations by any customer on the common service line shall be deemed a violation by all such customers, but water service to the premises shall not be disconnected until after the expiration of a reasonable time for the installation of a separate customer's service line by or for each

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RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

B. Utility's Service Lines, cont.

customer after notice by the utility to all such customers of the violation of the Rules and Regulations. The utility will install a sufficient number of separate curb stops and curb boxes at the termination of the utility's service line to permit the installation of a separate customer's service line for each customer, or the utility may, at its election, permit the use of one customer's service line by all such customers other than the customer who shall have violated these Rules and Regulations.

4.6 No service line of the utility will be installed at a time when atstreet openings are prohibited by municipal regulations or, in the judgement of the utility, working conditions are unreasonable for such installations.

4.7 No service pipe shall be placed within eighteen inches of any sewer line or in the same trench with a gas pipe or other facilities of a public service company, or within three feet of any open vault or area, or pass through any premises other than the one supplied, nor shall it be laid at a depth of less than 4-1/2 feet below the surface of the ground, or less than 4-1/2 feet below the street grade, where one has been established by public authority, except when otherwise approved by the proper official of the utility.

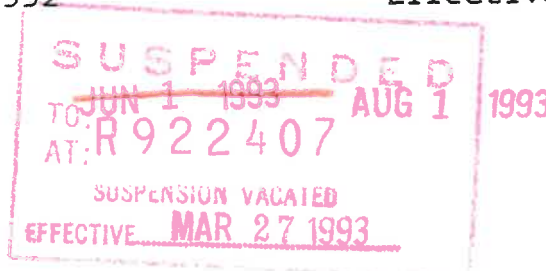
4.8 No service line will be installed by the utility on private property unless the owner furnishes a right of way satisfactory to the utility.

4.9 When new service lines are installed, or old ones replaced, the stop and curb box will be placed inside the curb and within six inches of the same.

4.10 If a customer being supplied by an existing service line desires that its location be changed to suit his own convenience, such customer shall pay all costs of making the change, including all labor, materials, and permits.

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RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

B. Utility's Service Lines, cont.

4.11 Under no circumstances shall any person not authorized by the utility turn the curb stop cock on or off.

4.12 Hereafter, only one customer will be supplied through one service pipe. Where more than one customer is now supplied through one service pipe under the control of one curb cock, it shall be replaced by separate curb stops and curb boxes for each customer in accordance with rule 4.5, at the convenience of the utility.

4.13 Where renewal of a service line of the utility is found to be necessary, the utility will renew said service line in the same location as the old one. However, if the customer, for his own convenience, desires the utility's service line at some other location and agrees to pay all expenses of such relocation in excess of the cost of installing the new service line in the same location as the old and cutting off and disconnecting the old service line, the utility will lay the new service line at the location desired. Should the customer, for his convenience, request that the service be renewed using larger size materials than deemed necessary by the utility, the utility will renew the service using the larger size materials, provided the customer pays the additional cost.

4.14 The utility is not responsible for the installation and/or maintenance of the customer's water lines beyond the end of the utility's service line.

C. Customer's Service Line

4.15 Each customer's service line shall be installed and maintained by or on behalf of such customer at his own expense. A customer's service line shall be of a material and at a location approved by the utility.

4.16 The customer's service line shall not: (a) occupy the same trench with, or be placed within eighteen inches of any

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RULES AND REGULATIONS

Sec. 4 - Service Connections, cont.

C. Customer's Service Line, cont.

sewer pipe or any facility of any other public service company, except that a common trench may be ledged for the service if approved by the utility; or (b) be placed within three feet of any open excavation or vault; or (c) pass through any premises other than those served by such customer's service line.

4.17 There shall be placed in the service line, inside the wall of the building supplied, at the expense of the customer, a round-way brass stop and waste cock, easily accessible to the occupants for their protection in enabling them to turn off the water in case of leaks, and to drain the pipe to prevent freezing.

4.18 Where any service line is directly connected to a heating unit (water heater, steam boiler, etc.) a check valve and a relief valve shall be inserted in the line between the utility's meter and said heating unit at the maximum distance possible from the utility's meter.

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RULES AND REGULATIONS

Sec. 5 - Application for Service

A. Application

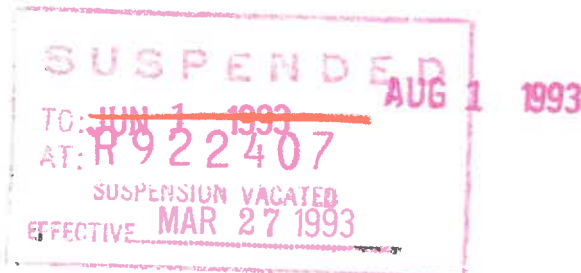
Each applicant for water service will be required to sign a form provided by the utility. The application is merely a written request for service and does not bind the applicant to take service for any period of time longer than the one upon which the rates and minimum charges of the applicable rate schedule are based; neither does it bind the utility to give service, except under reasonable conditions.

B. Change in Customer's Equipment

Customers making any material change in the size, character, or extent of the equipment or operations utilizing water service, or whose change in operations results in a large increases in the use of water, shall immediately give the utility written notice of the nature of the change and, if necessary, amend their application. No owner or tenant of any premises supplied with water by this utility will be allowed to supply other persons or families or other premises, not stipulated by his or her application, or otherwise except upon written permit from the utility.

C. Change of Ownership of Property

Where customer is owner of premises supplied with water service, he should immediately notify the utility, if and when the property is sold, and the new owner or tenant should sign an application for water service, so that bills for water service will be properly addressed.



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RULES AND REGULATIONS

Sec. 6 - Meters

A. Ownership and Protection of Meter

6.1 All meters will be furnished and maintained, as far as ordinary wear is concerned, by the utility, and remain the property of the utility, and be accessible to and subject to its control. An approved brass stop with swivel nut and lock wings shall be placed in the service line on the inlet side of the meter, and a suitable check valve shall be placed in the line on the outlet side of the utility's meter, all to be placed and remain the property of the customer. (C)

6.2 The customer shall be responsible to the utility at all times for proper protection of the meter from injury or loss of the meter arising out of or caused by customer's negligence or carelessness, or that of his servants, agents, employees, or any person upon his premises, under, or by authority of, his consent, or sufferance. The customer shall permit no one, who is not an agent of the utility or otherwise lawfully authorized to do so, to remove, inspect, or tamper with the utility's meter or other property of the utility on his premises.

6.3 If a heating unit (water heater, steam boiler, etc.) is directly connected to the pipelines, the customer will install an approved type of check valve and positive action relief valve in the line between the utility's meter and the heating unit to protect the meter from hot water, at the maximum distance possible from the utility's meter. (C)

B. Size and Location of Meter

6.4 The utility will determine the size and location for the meter. The meter shall be placed at a convenient point approved by the utility so as to control the entire supply. If the utility decides the meter is to be placed within the building to be served, the customer shall provide free of charge and expense to the utility an easily accessible place near the entrance of the service pipe. If the utility decides the meter is to be located outside the building to be served, it must be placed in an approved meter box furnished by the utility at the expense of the customer.

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RULES AND REGULATIONS

Sec. 6 - Meters, cont.

B. Size and Location of Meter, cont.

6.5 Meters moved for the convenience of the customer will be relocated at the customer's expense.

C. Periodic Meter Test

6.6 All meters shall be tested periodically by the utility without cost to the customer, and the customer may have the meter tested at any other time by making a written application to the utility and providing a deposit, as indicated in Rule 6.7, to defray the cost of the special test.

D. Meter Testing in Disputed Account

6.7 In case of a disputed account, involving the accuracy of a meter, such meter shall be tested upon the request of the applicant, in conformity with the provisions of the Rules and Regulations pertaining to Water Service Utilities, of the Public Utility Commission.

6.8 When meters are removed after installation, at request of applicant, for testing, the following shall apply: (C)

"If the meter so tested shall be found to be accurate within the limits specified within the Pennsylvania Code - Title 52 - Chapter 65 - Section 8, a fee for meters having an outlet not exceeding two inches will be determined from the schedule indicated in the Pennsylvania Code - Title 52 - Chapter 65 - Section 8, shall be paid to the utility by the customer requiring such tests; but if not so found, then the cost thereof shall be borne by the utility furnishing the service."

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Sec. 6 - Meters, cont.

D. Meter Testing in Disputed Account, cont.

6.9 Rates for testing meters not included in the above classification, or which are so located that the cost is out of proportion to the fee specified, will be furnished by the Commission.

E. Adjustment of Account for Faulty Registration (C)

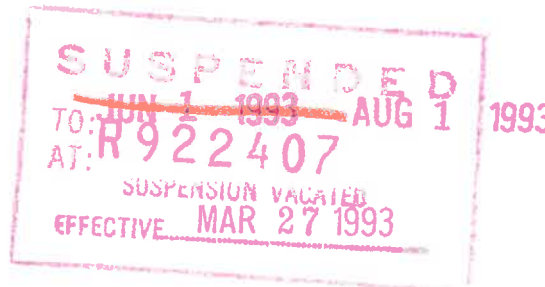
6.10 If a meter is found to be in error at any test by more than the allowance specified in the Pennsylvania Code-Title 52-Chapter 65-Section 8, an allowance or charge shall be made to the customer's account by the utility in accordance with Pennsylvania Code-Title 52-Chapter 65-Section 9.

F. Meter Repairs

6.11 When a meter has been found to be in error more than four (4) per cent, it will be repaired or replaced with a meter accurate within two (2) per cent by the utility without charge to the customer. (C)

G. When Meter Does not Register (C)

6.12 If a meter, by reason of any defect, has not registered for one month or any part of a billing period, then the bill for that period shall be estimated in accordance to Pennsylvania Code-Title 52- Chapter 65-Section 9. The customer shall at once notify the utility of any cessation of the registration of the meter. Every meter is installed subject to a minimum monthly charge in accordance with the Schedule of Rates and such minimum charge shall be nonabatable for nonuse of water, and noncumulative against subsequent consumption.



(C) Indicates Change

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RULES AND REGULATIONS

Sec. 7 - Discontinuance of Service

A. Customer's Request for Service Discontinuance

7.1 When premises are unoccupied, the customer shall notify the utility in writing and the water will be turned off and all charges for water will cease from the date that the water is turned off by the utility. When the property is again occupied, the customer shall again notify the utility in writing and the water will be turned on. No allowance or refund will be made for unoccupied property when written notice both at time of vacancy and at time of occupancy has not been given as above provided. No refund will be allowed for property unoccupied for a less period of time than one month.

B. Discontinuance of Service for Failure to Obey Rules

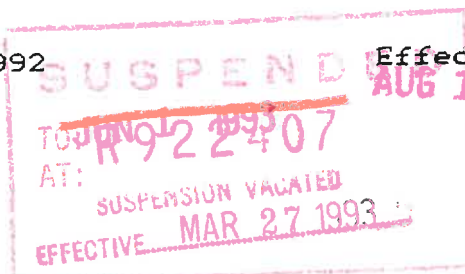
7.2 Service may be discontinued by the utility after due notice to customer for any one of the following reasons:

- (a) Use of water by a customer, or with his consent, for any purpose or at any location or property other than those or that described in the application;
- (b) Failure of a customer to maintain and repair his portion of service line;
- (c) Undue wastes of water by a customer or with his consent;
- (d) Failure of a customer to pay a bill for water service within the period herein specified or failure to pay any other fee or charge herein provided;
- (e) Violation by a customer, or with his consent, of any of these Rules and Regulations.

7.3 If the utility has reason to suspect that any customer has tampered with the curb cock after the water has been turned off from the premises, the utility may shut off the water at the main, and it will not be again turned on until satisfactory assurance is given that the practice will be discontinued and all bills, including labor, supplies, and permits, incurred in shutting off and turning on the water are paid in full.

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RULES AND REGULATIONS

Sec. 7 - Discontinuance of Service, cont.

C. Restoration - Reconnection Charge

7.4 A charge of fifty dollars (\$50.00), payable in advance, (I) will be made for turning on water in restoration of service after discontinuance for any of the reasons specified in Rule 7.2.

7.5 A charge of fifty dollars (\$50.00), payable in advance, (I) will be made for turning on water in restoration of service after discontinuance in Rule 7.1 if it is for the same customer as previous and the discontinuance was for a period of less than one year.

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RULES AND REGULATIONS

Sec. 8 - Deposits

8.1 The utility reserves the right to require a deposit to secure payment for water service rendered where the credit of the customer has not been established to the satisfaction of the utility. If a deposit is deemed necessary, it shall conform to the Pennsylvania Code-Title 52. Upon this deposit the utility will pay eleven (11) per cent interest per annum. Upon deposits held for more than a year, the utility will pay to the customer, at the end of each calendar year, the interest accrued thereon. (C) (I)

8.2 Deposits will be required from customers who apply for service for a period of less than sixty (60) days, in an amount equal to the estimated bill for such temporary period.

8.3 The utility will refund said deposit on notice to discontinue service and after payment in full has been made for all service rendered; or when the customer shall have paid undisputed bills for service over a period of twelve consecutive months, and any customer having secured the return of a deposit shall not be required to make a new deposit unless the service has been discontinued and the customer's credit standing impaired through failure to comply with tariff provisions.

8.4 The payment of any undisputed bill, within the meaning of these Rules, shall be payment of the bill within twenty days following the period for which the bill was rendered, or payment within twenty days following presentation of the bill, or the payment of any contested bill, payment of which is withheld beyond the period herein mentioned if the dispute is terminated substantially in favor of the customer and if payment be made by the customer within ten days thereafter.

8.5 Any customer having a deposit shall pay bills for water service as rendered in accordance with the Rules of the utility and the deposit shall not be considered as payment on account of a bill during the time the customer is receiving water service.

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RULES AND REGULATIONS

Sec. 9 - Notices

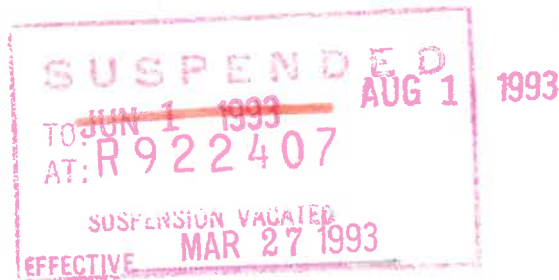
A. Notices to Customers

9.1 Notices from the utility to a customer will normally be given in writing, and either delivered or mailed to him at his last known address.

9.2 Where conditions warrant, and in emergencies, the utility may resort to notification either by telephone or messenger.

B. Notices from Customers

9.3 Notice from the customer to the utility may be given by him or his authorized representative orally or in writing.



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RULES AND REGULATIONS

Sec. 10

(Reserved)

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RULES AND REGULATIONS

Sec.11 - Bills Due and Payment

11.1 Bills will be rendered at regularly monthly intervals.

11.2 The customer will be responsible for the payment for all services rendered by the utility until written notice to discontinue same is received.

11.3 If any monthly bill is not paid within 20 days of transmittal, a 1.50% penalty for residential customers and a (I) 1.50% penalty for all other customers will be added to the amount (D) of the bill. If such bill and penalty is not paid within 15 additional days, the water will be shut off, after giving the customer 10 days written notice of the utility's intention to do so and will remain shut off until the bill, penalty and a charge as provided in section 7 are paid in full. Water will be shut off only after compliance with P.U.C. regulations regarding shut off of utility services.

11.4 Payments mailed, as evidenced by the United States Post Office mark, on or previous to the last day of the period in which the payment becomes due will be deemed by the utility to be a Payment of the bill within the period in which it becomes due.

11.5 Bills or notices, relating to the utility or its business, shall be mailed or delivered to the customer's last address as shown by the books of the utility, and the utility shall not be otherwise responsible for delivery. The utility shall deliver or mail all such notices, and bills to the address given on the application, until a change, in writing, has been filed with the utility by the applicant. The presentation of a bill to the customer is a matter of accommodation and not a waiver of this rule.

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RULES AND REGULATIONS

Sec. 12 - Temporary Service

A. Charge for Water Served

12.1 Charges for water furnished through a temporary service connection shall be at the established rates for other customers.

B. Installation Charge and Deposits

12.2 The applicant for temporary service will be required:

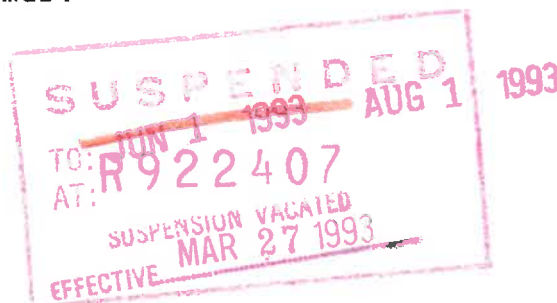
(a) To Pay the utility, in advance, the estimated cost of installing and removing all facilities necessary to furnish such service.

(b) To deposit an amount sufficient to cover bills for water during the entire period such service may be used, or to otherwise establish his credit.

(c) To deposit with the utility an amount equal to the value of any equipment lent by the utility to such applicant for use on temporary services.

C. Responsibility for Meters and Installation

12.3 The customer shall use all possible care to prevent damage to the meter or to any other lent facilities of the utility which are involved in furnishing the temporary service from the time they are installed until they are removed, or until 48 hours notice in writing has been given to the utility that the contractor or other person is through with the meter or meters and the installation. If the meter or other facilities are damaged, the cost of making repairs shall be paid by the customer.



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Sec. 13 - Cross Connections

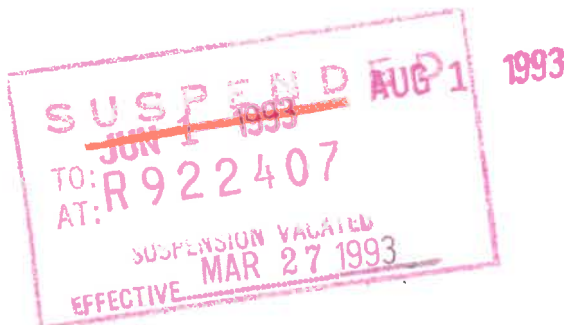
13.1 Water service not supplied by the utility shall not be connected or cross-connected with the utility's facilities, except with the written consent of the utility.

Sec. 14 - Frozen Service Lines

14.1 Should any service line become frozen, the utility will thaw out, at its own expense, that portion of the frozen service line between the main and the curb. The customer shall, at his own expense, thaw out that portion of the frozen service line between the curb and his premises.

Sec. 15 - Regulation of Quantity of Water

15.1 The company shall have the right to reserve a sufficient supply of water at all times and may restrict or regulate the quantity of water used by consumers in case of scarcity, or whenever the public welfare may require it.



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Sec. 16 - Fire Protection

16.1 No person or persons, other than those designated and authorized by the proper authority, or by the utility, shall open any fire hydrant, attempt to draw water from it or in any manner damage or tamper with it. Any violation of this regulation will be prosecuted according to law.

16.2 When a fire hydrant has been installed in the location specified by the proper authority, the utility has fulfilled its obligation. If a property owner or other party desires a change in the size, type, or location of the hydrant, he shall bear all cost of such changes, without refund.

16.3 Water from fire hydrants or other fire protection systems shall be used only for extinguishing fires.

16.4 Customer agrees that utility shall not be considered in any manner an insurer of property or persons, or to have undertaken to extinguish fire or to protect any persons or property against loss or damage by fire, or otherwise, and that it shall be free and exempt from any and all claims for damages on account of any injury to property or persons by reason of fire, water, failure to supply water or pressure, or for any other cause whatsoever.



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Sec. 17 - Responsibility for Equipment

17.1 The customer shall, at his own risk and expense, furnish, install and keep in good and safe condition all equipment that may be required for receiving, controlling, applying and utilizing water, and the utility shall not be responsible for any loss or damage caused by the improper installation of such water equipment, or the negligence, want of proper care or wrongful act of the customer or of any of his tenants, agents, employees, contractors, licensees or permittees in installing, maintaining, using, operating or interfering with such equipment. The utility shall not be responsible for damage to property caused by apigots, faucets, valves and other equipment that are open when water is turned on at the meter, either when the water is turned on originally or when turned on after a temporary shutdown.

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Sec. 18 - Access to Premises

18.1 The utility or its duly authorized agents shall at all reasonable times have the right to enter or leave the customer's premises for any purpose properly connected with the service of water to the customer.

18.2 Any inspection or recommendations made by the utility or its agents on plumbing or appliances or use of water on the customer's premises, either as the result of a complaint or otherwise, will be made or offered without charge.



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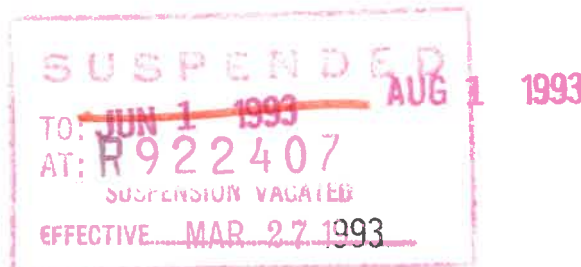
Sec. 19 - Interruptions in Service

19.1 The utility shall not be liable for damage resulting from an interruption in service. Temporary shutdowns may be resorted to by the utility for improvements and repairs. Wherever possible, and as time permits, all customers affected will be notified prior to such shutdowns.

19.2 The utility will not be liable for interruption, shortage or insufficiency of supply, or for loss or damage occasioned thereby, if caused by accident, act of God, fire, strikes, riots, war or any other cause not within its control. The utility, whenever it shall find it necessary or convenient for the purpose of making repairs or improvements to its system, shall have the right temporarily to suspend delivery of water and it shall not be liable for any loss or damage occasioned thereby. Repairs or improvements will be prosecuted as rapidly as is practicable and, so far as possible, at such times as will cause the least inconvenience to the customers.

19.3 The liability of the utility for loss or damages arising out of any deficiency in the pressure, volume, or supply of water due to any negligent act of omission or commission, by the utility, shall be limited to and in no event exceed an amount equivalent to the average monthly charges to the customer for a period of service during which such deficiency occurred. Such averages shall be determined by reference to the monthly charges to the customer for the twelve months immediately prior to the month during which the loss or damage occurred. (C)

19.4 The utility shall in no event be liable for any loss or damage caused by reason of any break, leak, or defect in the customer's own service pipe, lines, or fixtures, not caused by any negligent act of omission or commission of the utility. (C)



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RULES AND REGULATIONS

Sec. 20 - Water Conservation Contingency Plan (C)

20.1 Conservation Measures

A. General

If the utility is experiencing a short term supply shortage, the utility may request general conservation of inside water uses and may impose mandatory conservation measures to reduce or eliminate nonessential uses of water.

Notice of the implementation of the conservation plan shall be sent to all customers or be provided by radio, television, or newspaper notification.

These conservation measures shall be terminated at such time as the supply shortage is eliminated.

B. Voluntary Conservation

The utility shall first request voluntary curtailment of all nonessential uses of water.

C. Mandatory Conservation

If voluntary cooperation does not achieve satisfactory results, mandatory compliance will be imposed. If any customer refuses to comply with such mandatory measures, the utility may either adjust the outside water valve connection in a manner which will restrict water flow by up to 1/2, or otherwise restrict flow such as by the insertion of a plug device.

Prior to taking such action, the utility shall make a bona fide attempt to deliver notice of the valve adjustment or other flow restriction to a responsible person at the affected premise and fully explain the reason for the proposed flow restriction and the means by which the customer may eliminate the grounds for such flow restriction.

Actual cost associated with restricting, terminating, and restoring said service shall be paid by the customer.

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Sec. 20 - Water Conservation Contingency Plan, cont. (C)

D. Nonessential uses of water include:

- (a) The use of hoses, sprinklers, or other means for sprinkling or watering of shrubbery, trees, lawns, grass, plants, vines, gardens, flowers, or other vegetation.
- (b) The use of water for commercial nurseries other than a bare minimum to preserve plants.
- (c) The use of water for washing automobiles, trucks, trailers, or any other type of mobile equipment.
- (d) The use of water for washing streets, driveways, parking lots, service station aprons, sidewalks, office buildings, exteriors of homes, apartments, or other outdoor surfaces.
- (e) The operating of any ornamental fountains, artificial waterfalls or other structures making similar use of water.
- (f) The use of water for filling or topping off swimming or wading pools.
- (g) The operation of any water-cooled comfort air conditioning which does not have water-conserving equipment.
- (h) The serving of water in eating places unless specifically requested by the individual.
- (i) The use of water from fire hydrants for construction purposes or fire drills.
- (j) The use of water to flush a sewer line or sewer manhole.

In addition to the provisions as set forth above, the Pennsylvania Emergency Management Council is authorized to promulgate, adopt, and enforce a Water Rationing Plan by virtue of the Emergency Management Services Code, 35 Pa. C.S. 1701 et seq. as implemented by the Drought Emergency Proclamation dated November 6, 1980.

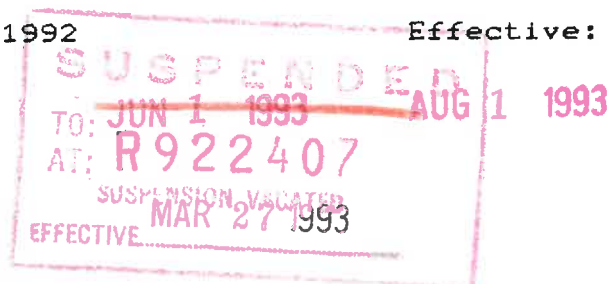
E. Drought Emergency

In the event of a drought emergency, as declared by a Basin Commission and by a proclamation of executive order issued by the Governor, the utility is authorized to collect fines set forth in its Local Water Rationing Plan as filed with and approved by the Pennsylvania Emergency Management Agency.

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RULES AND REGULATIONS

Sec. 21 - Reserved

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Sec. 22 - Extensions For Service (C)

22.1 Whenever the developer, owner, or occupant ("Applicant") of a property within the service territory of the utility requests the utility to extend its system to serve such property, the utility shall agree to extend its service upon Applicant's payment of an advance in the amount as determined in this section.

22.2 The utility will utilize an agreement defining the required extension, amount of deposit, any non-refundable contributions, and the terms for refunding deposits, such agreement being in accord with the Public Utility Code, Title 66 Pa. C.S. 1303.

22.3 The utility will extend existing distribution mains a distance of thirty-five (35) feet for each bona fide prospective customer making application for water service therefrom for a period of one year or more under these Rules and Regulations. Such extensions will be made without cost to such customer(s).

22.4 When an extension greater than thirty-five (35) feet in length for each bona fide customer is required or requested, such extension will be made under the terms of an "Extension Deposit Agreement". The utility shall have the exclusive right to determine the type and size of mains to be installed and the other facilities required to render adequate service. However, where the utility decides to install a pipe larger than necessary to render extension of adequate service to the applicant, all estimated or actual cost figures referred to in the "Extension Deposit Agreement" shall include the material cost and installation cost for a pipe the size of which is necessary to provide adequate service to the applicant. Any incremental costs of a larger pipe will be the responsibility of the utility. All estimated or actual cost figures referred to in the "Extension Deposit Agreement" shall include a reasonable allowance for overhead costs and taxes. The minimum pipe size for extensions shall be 6 inches per 52 Pa. Code Chapter 65.17(b) unless otherwise approved by the utility.

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Sec. 22 - Extensions For Service, cont. (C)

22.5 In determining the length of and necessity for an extension required, the terminal point of such extension shall, in all cases, be at the point in the curb line which is equidistant from the said property lines from the last lot for which water service is requested. A street service connection will be provided only for customer service lines that extend from the curb to the premises to be served which are laid in a straight line at right angles to the curb line.

22.6 For the purpose of this rule:

(a) "Bona fide prospective customer" shall mean any owner or lessee who is or will be the occupant of an existing developed premises having a curb line abutting on that part of a street or public highway in which there is, or is to be, located a distribution main of the utility, who shall file a signed application for a new street service connection to such premises and for water service to begin immediately following installation of the street service connection.

(b) "Street service connection" shall mean a pipe with appurtenances used to conduct water from a distribution main of the utility to the curb line of the premises.

22.7 Contributions or advances considered to be taxable income as defined by the Internal Revenue Service will be accounted for in the terms of the agreement. The utility has chosen the following methodology with regard to the rate-making treatment of taxes resulting from contributions and customer advances:

Full gross-up: The Contribution in Aid of Construction (CIAC) or Customer Advances (CA) received by the utility is "grossed-up" to include the additional funds necessary to pay state and federal income taxes. The amount of the funds (CIAC or CA) must be sufficient to pay for the extension and pay for the state and federal income taxes.

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Sec. 22 - Extensions For Service, cont. (C)

22.7 CIAC or CA as taxable income, cont.

The applicant will deposit with the utility, upon notice that the utility is prepared and able to go forward with the work, an amount in cash equal to: (a) the estimated cost, less (b) the applicable credit divided by (c) the income tax expansion factor. Items (a), (b), and (c) are to be determined as follows:

(a) The estimated cost of the applicant's deposit shall include estimates of the cost of said main(s) and of any other facilities which the utility shall have decided are required to render adequate service.

(b) The applicable credit shall be a credit equal to the amount produced by multiplying (1) the average estimated cost per foot of the extension by (2) thirty-five feet, and by multiplying the product thereof by (3) the number of bona fide prospective customers who will be directly served by the said extension.

(c) The income tax expansion factor shall be a fraction, expressed as a decimal, and shall be equal to 1.00 minus the value calculated by solving the following equation:

$$X = PTR + (1.00 - PTR) FTR$$

Where "PTR" is the Pennsylvania Corporate Net Income Tax Rate expressed as a decimal, in effect for the taxable year during which the aforesaid cash payment would be included in the utility's Pennsylvania taxable income. And, where "FTR" is the maximum Federal Corporate Income Tax Rate, expressed as a decimal, in effect for the taxable year during which the aforesaid cash payment would be included in the utility's Federal taxable income.



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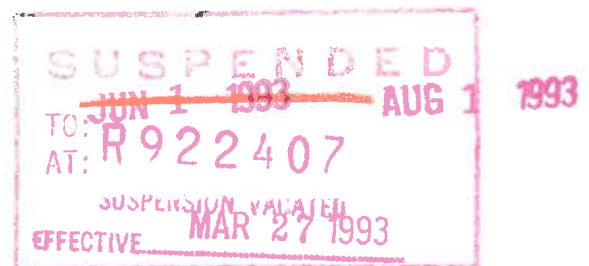
RULES AND REGULATIONS

Sec. 22 - Extensions For Service, cont. (C)

22.8 When an agreement calls for the refunding of deposits, the utility will refund to the applicant, during the period of ten (10) years from the actual date of deposit, a Per-Customer Refund Amount for each additional bona fide prospective customer for whom a street service connection shall be directly attached to such main extension, as distinguished from extensions or branches thereof; provided however, that the total amount refunded shall not exceed the original deposit, without interest, and that all or part of the deposit not refunded within said ten (10) year period shall be the amount equal to the average actual completed cost of thirty-five (35) feet of the said extension divided by the aforesaid Income Tax Expansion Factor in effect during the year of refund.

22.9 At the conclusion of the project, there shall be a reconciliation of the actual costs incurred to the amount of deposit that has been paid. If the actual cost exceeds the deposit, the applicant shall be responsible for payment of the difference to the utility. If the deposit exceeds the actual cost, the utility shall refund the difference.

22.10 There shall be a reconciliation of the level of taxes applicable to the project when the utility determines its tax liability for the state and federal government income tax purposes. Any differences between actual and estimated taxes shall be paid in the same manner as described in Rule 22.9 regarding project costs.



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Sec 23. - Lead Ban Compliance (C)

Introduction

The Plumbing System Lead Ban and Notification Act (hereinafter referred to as "the act", "the lead ban", or "the lead ban act") took effect on January 6, 1991. Pennsylvania's Department of Environmental Resources ("PA DER") is the agency responsible for implementation and enforcement of the act. The lead ban has three major provisions: 1) ban of sale, 2) ban of use, and 3) public notice. The act prohibits the sale and use of plumbing materials that are not lead free within the state and requires public water suppliers to notify their customers of the health risks associated with lead in drinking water. Water suppliers are also required, under the act, to institute a connection certification program to ensure that lead-containing plumbing materials are not used in homes and/or buildings to be connected to public water systems. Therefore, the following rules will be followed in compliance with the act.

23.1 Whenever the developer, owner, or occupant ("Applicant") of a property requests a new property to be serviced by the utility, the utility will require a connection certification signed by the proper official that is knowledgeable of the building's plumbing system.

22.2 An Applicant will be required to complete a connection certification for other properties if modifications and/or repairs have been made to the plumbing system.

23.3 This connection certification will state that the building's plumbing is within the following guide lines:

(a) Ban on the use of solder or fluxes which contain more than 0.2 percent lead in the construction, modification, or repair of any plumbing system.

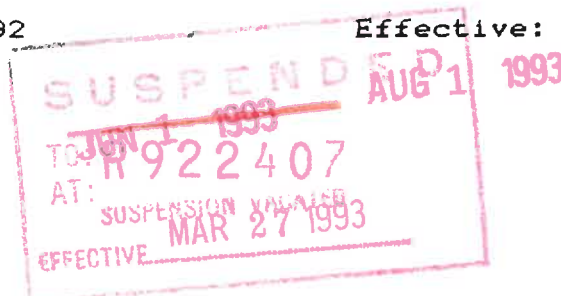
(b) Ban on the use of pipes and pipe fittings, including fixtures, which contain more than 8.0 percent lead in the construction, modification, or repair of any plumbing system.

(c) "Plumbing system" means all piping, fixtures, and appurtenances used to transport water to, within, and from a building. This includes potable, non-potable, and heating system plumbing.

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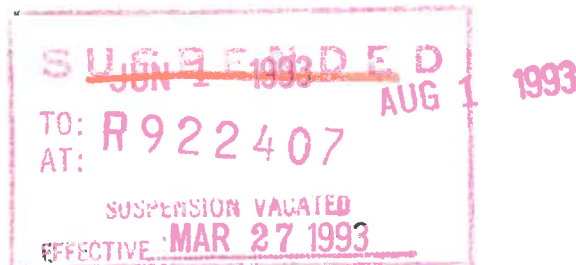
RULES AND REGULATIONS

Sec 23. - Lead Ban Compliance, cont. (C)

22.4 Sampling may be required of a new, modified, or repaired plumbing system. This sampling will be made by taking solder scrapings and will be completed prior to connection to the utility's system.

22.5 When the use of lead containing materials is discovered prior to connection to the utility's system, the utility will refuse connection until the proper corrections have been made.

22.6 When the use of lead containing materials is discovered after hook-up, the utility will turn the matter over to the PA DER for enforcement actions against the installer.



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